

CHPB 2019 Survey Results Summary

65-74 is 50% of respondents

55-64 is 24%

75-84 is 11%

75% do not work during the day

Calendar, where to play main frequent uses of website; then coaching training, learning about CHPB, signing up for listservs.

LIKE:

Keep us informed

Communicate well and quickly (20+)

Quick updates when changes happen

Educating us / information on WHERE TO PLAY

Listsers so people know when to play

Information for newbies

Emails updates

calendar

Ladders (10)

Tournaments (5)

Play Opportunities

Informal open play (10)

Playing against my skill level (facilitating this) (5)

Continuing to expand play opportunities (5)

Training

Great Training sessions (especially beginner) 20

Help teach the game 10

Orientation sessions 10

Supportiveness:

Welcoming (35)

Friendly open play (20)

Inclusiveness (15)
Openness to Suggestions
Ambassadors, Positive attitude (ambassadors, SC, trainers)
Social Events
Promoting PB
Organized

Do Better

More courts / times (25)

More evening and weekend play opportunities
More indoor courts during colder months, and in evenings
More playing times
More times for intermediate play

Training (20)

More clinics (all levels)
Be able to accommodate more people in Friday morning beginning clinics/league clinics/coaching for intermediate to advanced
Clinics aimed at older folks

Leagues

Advance Ladder League at other times (evenings)
Ladder software

Communication

Clear about times to play for new players

Facilities

Maintain courts (Ephesus)

Positive Environment

Ways for beginning to play without feeling intimidated (Hillsborough unfriendly at times)
Court Bullies, know-it-alls, poachers
Enforce court sharing better
Would like way for everyone to play together (not by level)
Curtail people who hog the court

Buy & trade equipment